Incident Brief: Korea Post Reports Registered-Mail Customer Data Breach

Korea Post says an attack exposed customer information through a mobile postal service. A one-day sample identified 113,855 affected customers; the full scope remains under investigation.

Vladimir Tsakanyan, Ph.D. · Center for Cyber Diplomacy and International Security

November 28, 2026

Cover image: AI-generated conceptual illustration; it does not depict an actual affected service.

South Korea’s national postal service says attackers accessed customer information through the mobile Internet Post Office, according to November 28 reporting by Yonhap and The Korea Herald. Korea Post said analysis of one day of records identified 113,855 affected customers, including corporate customers. The full number affected remains under investigation. [1] [2]

The records involved names, addresses and phone numbers associated with registered mail in transit between November 17 and 24. Korea Post said the attackers reached a service used to change delivery locations. Those dates describe the mail records; they do not independently establish the full duration of the intrusion. [1] [2]

The agency said it detected signs of the incident on November 25, notified the privacy regulator and requested a police investigation. It suspended the affected delivery-location and guest-login services and restricted overseas access to the mobile site. Korea Post urged customers to be cautious of messages or calls impersonating the post office and requesting address changes or additional delivery fees. The perpetrator and ultimate scope remain unconfirmed. [1] [2]

Sources and links

[1] Yonhap News Agency, Internet Post Office hacked; personal data of at least 113,000 customers leaked, November 28, 2026

https://en.yna.co.kr/view/AEN20261128001400315

[2] The Korea Herald, Korea Post confirms data breach affecting at least 113,000, November 28, 2026

https://www.koreaherald.com/article/10952405

Read the original article online

https://cybercenter.space/insights/korea-post-registered-mail-data-breach-november-2026/